

This Policy explains what information we collect about you, why we collect it, how it is used and processed, when we may need to share it with others, and the choices you have regarding your personal information.

IMPORTANT We strive to make our privacy practices easy to understand and transparent. This Policy applies to personal information we collect when you use our services or interact with us, whether you are a Cartrack customer or not.

Key Points:

- This Policy applies if you are a Cartrack customer or interact with us in any capacity, such as using services paid for by your employer, contacting us directly, supplying services to us, or applying for a job with us.
- Personal information includes identifiable details like your name, date of birth, contact details, movements and location and support queries.
- If you're a Cartrack customer, this Policy is part of the terms applicable to the Cartrack products and services you've signed up for.
- Choosing not to supply personal information may impact our ability to provide services or interact meaningfully with you.
- We are committed to processing personal information in line with applicable laws.
- As technology and regulations evolve, we may update our Privacy Policy. Changes will be published on our websites, and significant changes will be communicated to you where required by law.

For questions about this Policy, please contact Cartrack at solutions@cartrack.co.nz.

THE POLICY

1. Who are “we”? We are Cartrack New Zealand Limited. We provide vehicle tracking and telematics services, which also includes but not limited to Auto-RUC, Roadside Assistance and Fuel Cards

2. Who are “you”? You may be our:

- **Customer:** An individual or entity that has entered into a subscription with us.
- **End User:** Someone authorised by a Customer to use our services, such as an administrative user or fleet manager.
- **Driver:** An individual employed by a Customer or an independent contractor using our services.
- **Visitor:** Someone who has accessed our websites, including the careers section.
- **Supplier:** An individual or entity supplying products or services to us.

3. What information do we collect? We only collect personal information necessary for our business functions and activities. This includes:

3.1 User Information:

- **Information You Provide:** Personal details like your name, contact information, vehicle information, payment details, and any preferences or communications you’ve shared with us.
- **Information from Customers:** If you are an employee or contractor of a Customer, we may collect personal information about you from that Customer.

3.2 Usage Information:

- **Vehicle and Driver Information:** Data collected from Cartrack devices installed in vehicles, such as location, speed, routes, and driving behaviour etc.
- **Asset Information:** Location and details of assets managed or located using our products.
- **Device Information:** Details of tracking devices installed in vehicles, such as serial numbers and device types.
- **Mobile Applications:** Data collected from users of Cartrack mobile apps, including driving logs, GPS coordinates.



- **Online Data:** Information collected when you access our websites, such as IP addresses, visit times, and browsing activities.

4. How do we collect your personal information?

We collect personal information through direct contact, automatically when you use our products and services, and when you interact with us online.

5. How do we use your personal information?

We use personal information to:

- Provide and improve our products and services.
- Communicate with you about your account and our services.
- Data for analysis and reporting.

6. Who do we share your personal information with?

We may share your personal information with:

- **Suppliers:** Third-party service providers who assist us in delivering our services.
- **Customers:** If you are employed by or contracted to a Customer, your personal information may be shared with them.
- **Regulatory Authorities:** To comply with legal obligations or at the request of regulatory bodies.

7. Storage and Security We implement robust security measures to protect your personal information. Data is stored securely with trusted providers. We retain your information only as long as necessary and use a private network for secure data transmission.

8. Your Choices You have the right to access and correct your personal information. You can opt-out of certain uses, such as marketing communications, by contacting us directly.